

Date 28th February 2024

Our Ref. 240228DM

RE: New License Manager tool for Data Reviewer






Dear valued customer

Due to the Watlow® acquisition of Eurotherm® it has become necessary to remove dependencies on Schneider Electric® technologies for all Eurotherm offers. This advisory relates to Data Reviewer and the changes that will be made in the forthcoming V5.1.0 release to the License Manager tool.

Version 5.1.0 will see the introduction of a new license tool. Unfortunately, due to the difference between these two license tools, there is no automated migration path from the existing Schneider Electric license to the new Eurotherm license. When upgrading Data Reviewer Enterprise version to V5.1.0 or higher it will be necessary to contact your nearest sales or support representative to obtain a Eurotherm license, as Data Reviewer will stop working without it.

It should be noted however that there are no new features in the V5.1.0 release other than the introduction of a new license management tool, therefore no immediate requirement to upgrade. Previous versions will continue to work with the existing Schneider Electric license manager.

Before upgrading to V5.1.0 it is recommended that you obtain a new, free of charge, license from Eurotherm. To aid this process and ensure new licenses are issued in a timely manner please send a screen shot of the current enabled licenses. These can be seen by opening the Schneider Electric License Manager tool, example below.

		Name	Version	Part Number	Activation ID	Expiration Date
<input type="checkbox"/>	<input checked="" type="checkbox"/>	 Eurotherm Data Reviewer Foundation	1.0	EOSFDTXZZSPA10	A-WDMK-F7F6-S228	permanent
<input type="checkbox"/>		BLUE trial	3.1			11/12/2019
<input type="checkbox"/>	<input checked="" type="checkbox"/>	 Eurotherm Data Reviewer Reporting AddOn	1.1	EOSRPTCZZSPMZZ	A-8HMK-C4LV-DH8X	permanent
<input type="checkbox"/>	<input checked="" type="checkbox"/>	 Eurotherm Data Reviewer Director AddOn	1.1	EOSDIRCZZSPMZZ	A-PXGS-CG89-V3AT	permanent
<input type="checkbox"/>	<input checked="" type="checkbox"/>	 Eurotherm Data Reviewer Security AddOn	1.1	EOSSECCZZSPMZZ	A-FF56-C562-AJ9T	permanent

Please note that upgrading to V5.1.0 or higher will not uninstall the Schneider Electric License Manager.

How can I get technical support?

For Technical Support: for advice, either by telephone or via email please contact your local [Eurotherm Helpdesk](#)

Yours faithfully,

Darren Mardell - Product Manager (Recorders & Controllers)

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